

## **Postscripts**

This two-day Crisis Management Workshop touched the surface of a number of key issues currently relevant in the field of security and crisis management for NGOs' operations. These included overview of the humanitarian security environment today; discussions on how to enhance organizational and individual security; possible threats in remote areas; discussions on security in the office, and in the daily habits and routines; awareness of firearms and landmines; issues concerned with the humanitarian cooperation with the military; importance of information management; and the ways to deal with the stress as NGO workers overseas.

The workshop also included multiple group exercises related to each section of the workshop, which allowed the participants to share their ideas with others and to apply their experiences onto the exercise. The exercises included a variety of different activities, such as finding solutions to a given case as a group through discussions, or planning to set up an office for refugees' assistance, with a consideration of issues such as security and convenience, in a country.

The final session of the workshop saw the participants actively engaged in discussions over several issues discussed earlier throughout the workshop.

It is hoped that each of the sessions conducted and topics covered therein provided participants with a new understanding for crisis management, and therefore planted the strong awareness of importance of security in conducting humanitarian operations.

The Japan Center for Conflict Prevention

## **Participants' Comments**

- “The info on a field based risk management was very useful and was on demand for me being based in Sudan. This type of info is so rare and is difficult to get in Japan. Japanese NGOs need a much better guideline for risk managing in difficult situation countries.”
- “Especially good trainers and addressing the real cases for examples.”
- “Excellent presentation. Text book should be used more.”
- “Each topic was very useful and practical. Visual tools were also good. Discussion parts were the most useful learning exercise to me.”
- “I liked stress management, if possible, more detailed instruction for burn-out cared by medical professional”
- “We have difficulty to attend whole 2 days. It is appreciated if cluster lecture will be held more frequently in weekdays (It is more convenient for us to attend the lecture as a job).”
- “The trainers addressed in the workshop about a could-be workshop only for women regarding the crisis management. I am very much interested in it, due to one of my expertise on gender issues. I would like to take that workshop in a near future.”
- “I would like to participate in more workshop like this.”
- “We are happy to have this opportunity. Nice of organizers to provide the CD.”